



**2-SLICE TOASTER**  
**WITH COOL TOUCH EXTERIOR**

*MODEL # DCM-21 INSTRUCTION MANUAL*



# IMPORTANT SAFEGUARDS

When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces. Use any handles or knobs. All chrome surfaces become extremely hot.
3. To protect against electrical shock, do not place cord, plug or appliance in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool completely before moving, putting on or taking off parts, or before cleaning. Do not attempt to dislodge food when toaster is plugged in.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injury.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil, water or other hot liquids.
12. Do not use appliance for other than intended use.
13. Do not insert oversized foods, metal foil packages, utensils or the plug and power cord in the toast slots as this may create a risk of fire or electric shock.
14. A fire may occur if toaster is covered or touching flammable material, including curtains, draperies, walls, overhead cabinets, paper or plastic products, cloth towels, and the like, when in operation.
15. Do not attempt to dislodge food when toaster is plugged in.
16. Do not operate toaster while unattended.

17. Before unplugging toaster, make sure toast lever / lifter is in the “up” position.
18. Do not cook, warm or toast rice cakes, fried foods, or non-bread items.
19. Do not clean with metal scouring pads. Pieces can break off the pad and contact electrical parts, resulting in risk of electrical shock.
20. Failure to clean crumb tray may result in a fire hazard.

## **SAVE THESE INSTRUCTIONS**

## 2 SLICE TOASTER FEATURES



1 Extra Wide Toast Slots

2 Plunger with Toast Lift

3 Adjustable Browning Control

4 Cool Touch Exterior

5 Hinged Crumb Tray (Under)

This appliance is for HOUSEHOLD USE ONLY. It may be plugged into an AC electrical outlet (ordinary household current). Do not use any other electrical outlet.

**DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE, OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.**

A short power-supply cord (or detachable power-supply cord) is to be provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Longer extension cords are available and may be used if care is exercised in their use. If an extension cord is used,

- 1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and
- 2) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

### **POLARIZED PLUG**

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug and try again. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

### **LINE CORD SAFETY TIPS**

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

## BEFORE FIRST USE

### IMPORTANT

During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

For your safety, always read and understand the Use and Care Manual before attempting to use any electric appliance.

### BEFORE USING:

1. Carefully unpack the toaster. Remove all packaging materials, including those which may be inside the toasting slots.
2. Wipe exterior surfaces of the base with a soft, moist cloth to remove dust particles collected during packing and handling. Dry thoroughly. Do not use abrasive cleaners. NEVER IMMERSER THE TOASTER, CORD OR PLUG IN WATER OR ANY OTHER LIQUID.
3. Be sure the crumb tray is pushed all the way into the toaster.
4. Your toaster is now ready to use.

Solid surface countertops can be easily scratched, cracked, scorched, or damaged, especially when exposed to heat. To prevent damage, the following precautions should be observed when using this product:

- Always use a trivet under heat generating sources such as Slow Cookers, Toaster Ovens, Skillets, or any other Kitchen Appliance.

## OPERATING INSTRUCTIONS

**NOTE:** The toast lever will not stay in the toast (down) position unless the toaster is plugged into the wall outlet.

1. Be sure no bread or other objects are inside the toast slots. Place the toaster on a flat, level, heat-resistant surface.
2. Plug the power cord into a 120V AC electrical outlet.
3. Rotate the adjustable browning control to the desired setting. Setting 1 is the lightest toast setting and setting 5 is the darkest toast

setting. Since the browning level of toast is a personal preference, you may want to first experiment to find your ideal preference.

4. Remove any protective wrappings from foods before placing them in the toast slots. Avoid toasting torn breads or toaster foods, as they may become lodged in the toast slots.
5. Insert the bread or toaster food into the toast slots. Lower the toast lift / plunger by pressing it downward until it locks in the down position. The self-centering guides will automatically center the bread for even toasting. When the toast lift / plunger lever locks in the down position, the toast cycle will begin.
6. When the toast cycle is complete, the toast will pop up and the toaster will automatically turn off.
7. To stop or interrupt any toasting cycle, rotate the Adjustable Browning Control Dial counter-clockwise to the CANCEL setting during the toast cycle. The bread will pop up and the toaster will turn off. **NEVER** force the carriage up manually to cancel the toasting cycle. This may cause damage to the toaster. Always use the CANCEL feature.

**CAUTION:** Due to possible risk of fire, **DO NOT** cook toaster pastries in this toaster. Use a toaster oven instead.

If a toaster must be used:

- **NEVER** use cracked or broken toaster pastries.
- **NEVER** leave the toaster unattended.
- **ALWAYS** use the lightest toast setting.
- The toaster should **NEVER** be operated by children. Fillings will become hot and may cause burns.

## CLEANING AND STORAGE

This appliance requires little maintenance. It contains no user-serviceable parts. Do not attempt to repair it yourself. Any servicing that requires disassembly, other than cleaning, must be performed by a qualified appliance repair technician.

### TO CLEAN:

Be sure the toaster is unplugged before cleaning.

**NOTE:** If the toaster is used daily, it is recommended that the crumb tray be cleaned weekly.

Wipe the toaster exterior with a clean, damp cloth. Do not use abrasive cleaners. Do not put cord or plug in water or other liquids.

**CRUMB TRAY:** To prevent electric shock, be sure the toaster is unplugged from the wall outlet. Remove the crumb tray by pulling the crumb tray away from the bottom of the toaster. Discard the crumbs over a sink or garbage can and wipe tray with a clean cloth. Replace the crumb tray, pushing in firmly so that it is fully inserted in the bottom of the toaster.

**TO STORE:**

Be sure all parts are clean and dry before storing. Store appliance in its box or in a clean, dry place. Never store it while it is hot. Never wrap cord tightly around the appliance; keep it loosely coiled or use the cord wrap underneath the toaster.

## HELPFUL HINTS FOR TOASTING

- **ALWAYS** remove all protective wrappings from food before placing in the toast slots.
- For best results, clean the crumb tray frequently.
- Toasting can be affected by the temperature of the bread. Room temperature bread may toast differently than bread that has been refrigerated, even at the same toast setting.
- Moisture content affects toasting. Fresh breads and bagels will have a higher moisture content than those purchased from the bread section in a supermarket. A second, shorter toasting cycle may be required to reach desired doneness.
- Thin breads or sweet breads brown more quickly and should be toasted on a lighter setting.
- When toasting a single slice, you may notice variations in bread color from side to side.
- When toasting more than one slice of bread, use slices of similar size, thickness and freshness.
- Do not reheat or toast buttered breads.
- Do not block the toast slot openings.
- To remove food that becomes lodged in the toast slots, disconnect the toaster from the wall outlet and allow the toaster to cool. Turn the toaster upside down and gently shake. Do not use a fork or other utensil, as it could damage the heating element or result in risk of fire or electrical shock.
- Do **NOT** force the carriage up manually to cancel the toasting cycle. This may cause damage to the toaster. Always use the CANCEL feature.

# ONE YEAR LIMITED WARRANTY

SELECT BRANDS, INC. warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of one (1) year. SELECT BRANDS, INC., at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, Select Brands, Inc. will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase.

Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

**CONDITIONS:** This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. This warranty does not apply to product sold by third party resellers. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty.

Warranty registration is not necessary to obtain warranty on Select Brands, Inc. products. Save your proof of purchase receipt.

**ABOUT YOUR PRODUCT WARRANTY:** Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

**NORMAL WEAR:** This warranty does not cover normal wear of parts or damage resulting from any of the following: Negligent use or misuse of the product; Improper voltage or current; Use contrary to the operation instructions; Deviation from instructions regarding storage and transportation; Repair or alteration by anyone other than SELECT BRANDS, INC. or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes.

SELECT BRANDS, INC. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

**HOW TO OBTAIN WARRANTY SERVICE:** You must contact SELECT BRANDS, INC. Customer Service at 1-913-663-4500. A Customer Service representative will attempt to resolve warranty issues over the phone. If telephone resolution is not possible, the Customer Service representative will require your assistance in performing routine diagnostic procedures. This warranty is effective for the time periods listed above and subject to the conditions provided for in this policy.

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